19 Hills Community Interest Company (CIC)

Job title: Community mobiliser

Employment type: Full time (37.5 hours) Fixed term 6 months

Location: Newport (Wards: Ringland and Alway)

Salary: Real living wage

Perks and benefits: competitive salary: flexible working pattern: work from home

options: mentoring/ coaching

Job description:

An exciting opportunity has arisen to join the team at 19 Hills CIC, which was founded in March 2024 to support the 19 Hills Health and Wellbeing centre and local services, including: NHS, council and third sector in an area with a population of approximately 16,000 residents in Ringland and Always in east Newport. Both wards are socioeconomically disadvantaged and this has been amplified with the near closure of the Llanwern steelworks.

The 19 Hills CIC aims to support the delivery of an integrated, preventative and most importantly community orientated place-based model of health and wellbeing that will maximise the positive impact of local residents.

Adopting an integrated service model, we believe, will support a shared vision for effective collaborative working among our local services that serve residents. This will be further enhanced through the mobilisation of health and wellbeing link workers who can support service users with unmet social needs, ranging from housing and income and connecting with social activities in the area. Other activities that will support our

vision will be the commissioning of new services that are not traditionally funded through public funding, such as music and art therapy.

The Community Mobiliser will ensure the activities of the 19 Hills CIC are underpinned and shaped by the voice of local residents by organising and connecting with residents to shape a strong collective voice so services and partners in the locality are responsive and sensitive to the needs, strengths and preferences of local people.

Main Responsibilities

Lead on community engagement with local residents of Ringland and Alway, utilising a variety of creative means to identify what gaps are perceived in the existing provision and find out what is important and matters to residents in terms of community projects and what they would like to see become a reality within their area. Complete detailed contemporaneous notes from the information identified. Collate this information and present this to the directors of the 19 Hills CIC to ensure the direction of the CIC is well informed.

Identify possible funding streams and opportunities to generate revenue for community projects and where appropriate complete draft applications that will be checked and signed off by the directors.

Complete day-to-day administrative tasks, including those requested by the directors.

Arrange meetings with existing and new local partners with a view to developing collaboration and partnership working for the benefit of the local population.

Undertake regular one to one sessions with at least one of the directors to feedback on current activities and to ensure effective line management and support for the successful candidate and when appropriate to enable opportunities for mentoring and coaching.

Person Specification

PERSONAL QUALITIES AND VALUES

Requirements
(E) Essential
(D) Desirable
QUALIFICATIONS
Subject of relevance to community work or community organising is desirable (D)
EXPERIENCE
Previous experience within a community based or fundraising role, including voluntary (E)
Evidence of having acted in a leadership role with peers or in local community activities (e.g., organising clubs or societies) (D)
Experience of project management; evidence of having delivered work on time and to standard (D)
KEY SKILLS & KNOWLEDGE
Excellent interpersonal awareness – ability to listen well and appreciate a viewpoint or opinion that is different from one's own (E)
Excellent concern for impact – ability to adapt own behaviour to address the needs or concerns of someone else (E)
Good communication skills – able to speak with conviction and passion; and to make a logical argument (E)

- A self-starter with ability to take initiative and work independently (E)
- A passion for justice and equality (E)
- A positive enthusiasm for working with faith congregations, trade unions, schools, and other community organisations (E)
- An interest in and experience of politics and public life (D)
- Able to work in a team (E)
- Willingness to work within accountable relationships (E)
- Self-motivated and adaptable (E)

The successful applicant will be required to undertake a satisfactory Enhanced DBS check. DBS checks are renewed on a 3-year cycle.

If you or someone you know would like to find out more about this exciting opportunity to shape the future of Ringland and Alway please send a CV and covering letter detailing why you would like to apply for this role and send to info@19hills.org.